Marine Claims

If you are unfortunate to suffer a loss, you must notify us as soon as possible to enable us to assist where we can with any advice needed. We will also forward a claim form to you for completion or one can be downloaded from our website.

Please complete and return the claim form to us as soon as possible together with a written estimate to repair any damage or to replace damaged / stolen items. Please note that work other than that necessary to safeguard your vessel and / or mitigate any damages should not be carried out until it has been agreed by the insurers, as they may wish to appoint a surveyor to inspect the damage prior to authorising the repairs.

It is important that if your outboard / inboard engine(s) are submerged at the time of the loss they are flushed through as soon as reasonably possible by a marine engineer to protect them from further deterioration.

Reed Insurance preferred repairer partnerships.

G T Marine Ltd	01534 721702
South Pier Marine Limited	01534 711000

If your vessel or any of its equipment has been stolen or maliciously damaged, please immediately notify the police & the relevant authorities (Harbour office) to obtain a crime report number.

If your vessel has been hit by another boat, (Third party), please obtain details of their name, address, their insurers, the name and type of their boat together with any witness details.

Alternatively if another boat (Third party) wishes to hold you liable for damages (alleges it to be your fault) please provide them with your Insurers details, your name, policy number, boat type, class and boat name / number. It is important you do not make any admission of liability and do not make any offer to settle or pay any costs, without your insurer's written consent. You must send all correspondence, writ, or summons to us immediately without responding, as your insurers will decide on the best way to proceed. Responding to Third Party correspondence could prejudice, compromise the Insurer's position in dealing with your claim.

The Insurance Corporation of the Channels Islands (ICCI) and Nautical Insurance Services Limited claim forms are both available for downloads from our website.

If in doubt as to which one is appropriate do call us on 835200 for guidance.