

Storm Damage, Water Leaks and Flooding

All these can involve the need for emergency repairs. Please where appropriate contact:

- A roofer or builder and instruct them to proceed with emergency repairs only, this will avoid any further damage. They can also at a later stage provide you with an estimate for the more permanent repairs, but before these can be actioned it will be necessary to get an alternative estimate and for us to contact your insurers for you to get their approval. Please use a roofer or builder of your choice.
- A plumber to trace and stop the leak. Again emergency repairs should be started to prevent further damage and final repairs will follow the process described above.
- If there is water damage that requires cleaning up and drying out, please contact either
 - ACE Cleaning on 01534 888596 or
 - Chem-Dry on 01534 858731

They will be able to assist you and arrange where necessary for dehumidifiers to be used to get rid of as much dampness as possible.

Claim form:

These vary from insurer to insurer. Some common ones with our clients are:

Lloyd's of London and the **Insurance Corporation of the Channel Islands (ICCI)** are both available for download from our website.

Norwich Union do not use claim forms but can be contacted 24/7 on 0800 012345.

If in any doubt as to which is appropriate do call us on 835200 for guidance.